

2014 Right-of-Way Spraying Schedule Mid June-September

Benton Service Area

Reliance, Hwy 30, Lost Creek, Childers Creek Rd, Greasy Creek, Kimsey Mountain Rd, Chestnut Mountain Rd, Fairview, Archville Rd, Hwy 314, Towee, Hwy 411, Perimeter Rd, Ocoee Area, Horns Creek Rd, Swan Rd, Sloans Gap Rd, Old Federal Rd, Sand Mountain Rd, Reynolds Bridge Rd, Hildabrand Rd, Hwy 64 East

Cleveland Service Area

Sugar Grove, Hunt Rd, Dalton Pike, Wen-Dell Lane, Armstrong Rd, Ramsey Bridge Rd, Strawhill Church Rd, Red Hill Valley, Poteet Rd, Flint Springs, Helmhurst Rd, Mitchell Rd, Johnson Rd, Greenbrier Rd, Ball Play Rd, Ladd Springs, Swan Rd, South Bradley, Red Clay, Red Clay Park Rd, Old Lead Mine Valley Rd, Lead Mine Valley Rd, Weatherly Switch, Blue Springs Rd, Hungry Hollow Rd, Lebanon Valley Church Rd, Tunnel Hill Rd, California Lane, Candies Creek Rd, Rakestraw Rd, McDonald Area, Blue Springs Church Rd, Old Alabama Rd, Pine Hill Rd, Brock Rd, Bullington Rd, Old Chattanooga Rd, Baugh Springs Rd, Bancroft Rd, Roark Rd, Brymer Creek Rd, Pleasant Grove Rd, Owl Hollow Rd, Fire Tower Rd, Mountain Rd, Harrison Pike Rd

Crossville Area

First St, Phillips Rd, Neatherton Rd, Cook St, Genesis Rd, Dooley St, Woodmere Mall, Windemere, Canterbury, Benwick, Farmington, Camelot area, Dayton Rd, Oakmont, Hwy 127 south of Crossville, Highland Lane, Deep Draw, Sawmill Rd, Old Mail Rd, Old Hwy 28, Turner Greenhouse Rd, Rhea Rd, Brown Rd, Houston Rd, Dunbar Rd, Big Lick, Breckenridge, Vandever, Clint Lowe Rd.

Decatur Service Area

Riceville, Cedar Springs Rd, Eastanallee, Hwy 11, Hwy 39, Hwy 307, Longmill Rd, Meadowfork Rd, Mt Harmony Rd, Mt Verd Rd, Piney Grove Rd, Riceville-Decatur Rd, Rogers Creek Rd, Rocky Mount Rd, South Liberty Rd, Spring Creek Rd, Long Hollow Rd, Clay Hill Rd, Lee Erwin Rd, Clearwater Rd, Old Mount Verd Rd, Mason Rd, Cobble Ridge Rd, Old Madisonville Rd, Gamble Rd, Jake Howell Rd, North Niota Rd, Kinsler Rd.

Jamestown Area

Hwy 127 south from Hwy 85 to Hwy 62, Kilby Rd, Shady Lane Loop, Franklin Loop Rd, Old Bean Shed Rd, Martha Washington Rd, Lowe Rd, Todd Rd, Norris Rd, Vaughn Rd, Campground Rd, Muddy Pond Rd, Shaver Rd, Union B Rd, Hwy 62 East and West, Clear Creek Rd, Dogwood Trail, Volunteer Rd, Ashburn Rd, Taylor Rd, West Rock Quarry Rd, Wright Rd, Lonnie Allred Rd, Lloyd Hall Loop, Catfish Farm Rd.

Spring City Service Area

Back Valley Rd, Muddy Creek, Mars Hill Rd, Evansville Mountain, Grandview, Hinch Mountain, Hwy 302, Hwy 27 S, Jewett Rd, Happy Top Rd, Jolly Rd, Sabo Rd, Burdette Rd, Hwy 68, Possum Trot, Doc Loy Rd, Big Neck Rd, Toe String Valley Rd, Vann's Creek Rd, Kemmer Hills, Wolf Creek, Yellow Creek, Rhea Springs Rd, Piney Point Rd, Lakewood Village Rd, Ware Farms Rd, Liberty Hill Rd, Walsh Pelfrey Rd, Evansville Mountain Rd, Old Hwy 27 Rd, Vaughn Mill Rd, Clear Creek Rd, Concord Lane, High Point Rd, Texas Grove Rd, Old Dixie Hwy, Smyrna Rd, Pleasant Rd, Tom Garrison Rd, Ideal Valley Rd, Old Stage Rd, Dividing Ridge Rd, Pin Hook Rd, Torbett Rd, Sable Rd, Smith Bend Rd, Hwy 302, Hwy 68 East, New Lake Rd, Yellow Creek, Watts Bar, Wolf Creek.

VEC Protects Personal Information

Policy Regarding Privacy of Customer Information

Volunteer Energy Cooperative values you as an owner and as a customer and understands how important it is to protect the personal information that you have entrusted to us. We, therefore, treat such personal information in accordance with applicable law and the provisions of this policy.

Information We May Collect

We only collect information that is needed to serve you and administer your cooperative's business. We may collect nonpublic personal information about you from the following sources:

- Information we receive from you on applications or other forms;
- Information about your business transactions with us or others; and
- Information we receive from a consumer reporting agency.

Protection of Your Information

We are committed to upholding our pledge to maintain security of our customers' personal and accounting information. To ensure such information is used only in the manner we have described in this notice, we restrict access to your personal and account information to those employees who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards to maintain the confidentiality of the information we collect and to guard against its unauthorized access.

Information We May Disclose

All of the information that we collect, as described above, may be disclosed when necessary to assist us in servicing your accounts to third parties as designated by you, in response to subpoenas or court orders, and to a credit bureau or similar information reporting agency. We do not disclose any nonpublic personal information about our customers to anyone, except as permitted by law.

We may disclose the information that we collect, as described above, to companies that perform marketing services on our behalf. This information may be shared with our affiliates so they can market their services. However, *Volunteer Energy Cooperative does not share personal customer information with unaffiliated third parties for any reason.*

If you decide to terminate your relationship with us, we will continue to adhere to the privacy policies and practices described in this notice.

More Information

Questions regarding this policy can be directed to the Office of the President/CEO, Volunteer Energy Cooperative, P.O. Box 277, Decatur, TN 37322 or to your local VEC service center.

Don't Let Thunderstorms Catch You Off Guard

Protect your home, your appliances, and your sensitive electronics with VEC's new and improved Surge Guard protection system.



Call your local VEC Customer Service Center
or get the details at www.vec.org

VEC is a Not-For-Profit Utility First in a Series

Volunteer Energy Cooperative is your electric company. If you get your electricity from Volunteer Energy Cooperative, you own Volunteer Energy Cooperative. That's the difference between being a customer and a member/owner.

I believe that it is important for our members and owners to understand exactly where your money goes. This column will be the first in a series in which I will share the details about where the money that you pay on your electric bill goes.

But before we dig into the details, I think it is important that our members know a few things about the financial differences between cooperatives and investor-owned utilities.

First and foremost, as the headline indicates, VEC is a not-for-profit company. In the nearly 80 years that VEC has provided electricity for our members, the cooperative has never made a penny in profit. Unlike an investor-owned utility, VEC was not formed to make a profit for investors. VEC was formed to serve our members and to serve our communities.

No one enjoys paying an electric bill and we all wish our electric bills could be lower. But at least when you are a VEC member, you can be certain that no one is making a profit on what you pay.

By law VEC is only allowed to charge what it costs to deliver service to our member-owners.

When VEC was founded in 1935, the 55 folks who joined together to form this company wanted to form a not-for-profit company to meet their need for electricity. They also wanted a company that would serve the community. In the nearly 80 years since, VEC has not wavered from those mandates.

Secondly, an important thing to know is that an average of 80 cents out of every dollar VEC collects from our member/owners goes directly to the Tennessee Valley Authority to purchase electricity. This past winter, when so many of our members were receiving high electric bills, VEC was receiving a high electric bill from TVA also. In fact, in February we actually paid TVA 87 cents out of every dollar we collected to purchase electricity.

Across the nation electric cooperatives keep – on average – about 34 cents out of every dollar they collect to meet their operating costs. We meet our costs with 20 cents out of every dollar.

Not only do we work hard to keep our operating costs down, but we also work to help our members keep their electric bills as low as possible. We have a number of energy efficiency programs that you can look into at www.vec.org. You can also stop by or call your local VEC Customer Service Center and we'll be happy to help you keep your electric bill as low as possible.

VEC is not some nameless, faceless company that is determined to get as much of your money as we can. We are your neighbors and we pay the same electric rates that you do. We don't own this company – you do. We are just the stewards and we are committed to being good stewards.

So where does that 20 cents out of every dollar go?
Next month we'll begin digging into the nuts and bolts (and expenses) of operating an electricity distribution cooperative.



Roddy Blevins
President/CEO
Volunteer Energy
Cooperative

VEC Customers Share Your Change Changes Things



The VEC Customers Share program funded \$31,250 in community service grants in March. Since the inception of the program in October 2001, more than \$4.8 million in grants has been awarded. The deadline for grant applications is the last day of each month. For additional information, contact the office of Marketing and Economic Development, at 423-334-7051. Applications are also available online, at www.vec.org.



VEC Customers Share Board Members Holly Neal (left) and Pauline Sherrer (right) present grant checks to (from left) Sara Flohr of the Art Guild at Fairfield Glade, James Dyer of the Big Lick Volunteer Fire Department, and Jennifer Wool of the Cumberland County High School Band Boosters.

Organizations receiving grants in April

Midway High School PTO	\$2,050	Mineral Springs Hunger Relief Ministries, Monterey	\$500
Cumberland County High School Band Boosters	\$2,000	4-H/FFA Beef Clinic, Athens	\$500
Big Lick Volunteer Fire Department, Crossville	\$1,250	Distinguished Young Women Program of Rhea County	\$500
Wolf Creek Fire Association, Spring City	\$1,000	Birchwood Senior Neighbors	\$500
The Art Guild at Fairfield Glade	\$1,000	Byrdstown Senior Center	\$500
American Cancer Society of Bradley County	\$1,000	Ooltewah High School Band Boosters	\$500
Maple Grove Senior Citizens, Harrison	\$1,000	Neighbors Together, Pleasant Hill	\$500
Fentress County Children's Center	\$800	Brown Middle School PTO, Harrison	\$500
Burks Elementary School Music Booster Club	\$778	Pickett County Soil Conservation Club	\$500
Bradley County Veterans Funeral Honor Guard	\$750	Full Circle Medical Center for Women	\$500
American Cancer Society of McMinn County	\$750	Byrdstown-Pickett County Chamber of Commerce	\$500
Calhoun Alumni Association	\$750	Meigs County River Cats 9 & 10-Year-Old Baseball Team	\$400
South Polk Elementary School PTO	\$750	Polk County High School Band Boosters	\$385
Accelerated Reader Support Team, Allardt	\$700	Burks Elementary School Rocket Club, Monterey	\$322
John Knox Center, Ten Mile	\$700	Spring City Middle School Nashville Booster Club	\$300
American Cancer Society of Rhea County	\$700	Monterey Family Community Education Club	\$300
American Cancer Society of Polk County	\$625	Camp Belle Aire Lake Association, Sparta	\$300
New Horizons Camp, Ten Mile	\$500	Monterey Easter Celebration	\$300
Meigs County Ministries	\$500	Monterey Community Chorus	\$250
Decatur Tigers Baseball	\$500	Bradley Central Ambassadors	\$250
Back Country Horsemen of the Big South Fork, Allardt	\$500	Mrs. Emily Bilibrey's 5th Grade Math Club, Byrdstown	\$250
Trout Unlimited Hiwassee Chapter	\$500	TCPS Fine Arts Festival Committee, Cleveland	\$250
American Cancer Society of Meigs County	\$500	American Cancer Society of Hamilton County	\$250
Cumberland County Christian Women Jobs Corps	\$500	Cleveland Elite Baseball	\$250
Friends of Fentress County Library	\$500	Polk County Alumni Association	\$240
The Borderlands Foundation, Byrdstown	\$500	Meigs County Football Booster Club	\$100
Friends of Cordell Hull, Byrdstown	\$500		

Make Summer Safety Number One on Your To-Do List

After a cold, hard winter, the warm weather beckons us outside. We drive with the windows down, picnic in the park, spruce up our lawns for summertime living—taking every opportunity to enjoy the outdoors.

"You can have a lot of fun in the sun. But, it's important to remember to take precautions when you're outside," says Greg Hutsell, superintendent of safety and construction at Volunteer Energy Cooperative. He offers the following tips to help consumers safely enjoy the outdoors during the summer:

Be up on downed power lines

- Stay away from downed power lines. Never touch, kick, pull, or attempt to pick up a fallen wire. Call us immediately and stand guard to keep others away until help arrives.
- **Never plant tall-growing trees under power lines.** If you have a tree with power lines running through it, call us so we can correct the situation.
- Before moving a metal ladder or scaffolding, check to be sure it is clear of power lines.
- Don't locate your swimming pool under power lines.

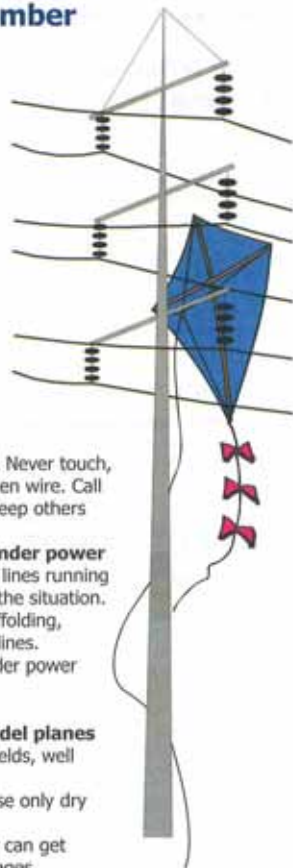
Don't get tangled up with kites and model planes

- Fly kites and model planes in open fields, well away from power lines.
- Never use wire or metal on kites – use only dry string.
- Don't release metallic balloons. They can get caught in power lines and cause outages.
- Call us to untangle kites or balloons that get snagged in overhead lines. Don't try to do it yourself.

Use power tools properly

- Keep all electrical appliances a safe distance away from water.
- Never use a power tool when standing in a wet area.
- Properly ground power tools. Use only heavy-duty extension cords rated for outdoor use.
- Make sure outdoor electrical outlets are grounded and have weather-proof covers.
- Never use an electric mower or weed trimmer when the grass is wet.

"Electricity is our most valuable and most convenient energy source—it use it wisely and it can help you enjoy being outdoors even more," says Hutsell "Staying safe around electricity is just a matter of a few simple rules and good judgment."



VEC Vegetation Control Program Aims to Increase System Reliability Without Negative Environmental Impact

Volunteer Energy Cooperative is responsible for delivering quality power as safely and as inexpensive as possible. Trees and underbrush can present a major obstacle to meeting those responsibilities.

To manage right-of-way vegetation, VEC has two primary options: mechanical and herbicides. While mowing and cutting at first may appear to be the least expensive way to control vegetation, when all expenses are added (equipment, fuel, labor, etc.) it is cost prohibitive.

With low-volume backpack herbicide applications, we use very low volumes of diluted herbicide solutions, in directed sprays on targeted vegetation, while increasing the number of acres of right-of-way treated annually with herbicides. This method works on most terrains and is highly selective to target brush and small tree species within our 40-foot easement. The goal of this treatment is to reduce the woody competition with the least amount of disturbance to the existing vegetation.

To employ this application, VEC selects the areas to be sprayed and what herbicides are to be used. We only use herbicides that are EPA approved and have been tested and deemed harmless to humans and animals. VEC then contracts its herbicide spraying with a State of Tennessee licensed contractor. The long-term goal is to reduce the woody stem competition under power lines and establish natural grasses.

Volunteer Energy Cooperative is concerned about you and your community and we believe that our vegetation management program will provide you with reliable electrical service while resulting in a safe, environmentally sound treatment.

For more information on VEC's vegetation control program, contact Right-of-Way Superintendent Steve Scott at (423) 334-1020 ext. 7034.



Robert McCarty of VEC talks to students about electrical safety during Christ Legacy Academy's Emergency Day. If you'd like someone from VEC to address your class or group, you can contact Robert McCarty at 423-334-7052 or by email at rmccarty@vec.org.

Tennessee Valley Authority (TVA)

Residential & Outdoor Lighting Fuel Cost Adjustment
Effective June 1, 2014

2.818¢

For the most current FCA information, visit www.vec.org

