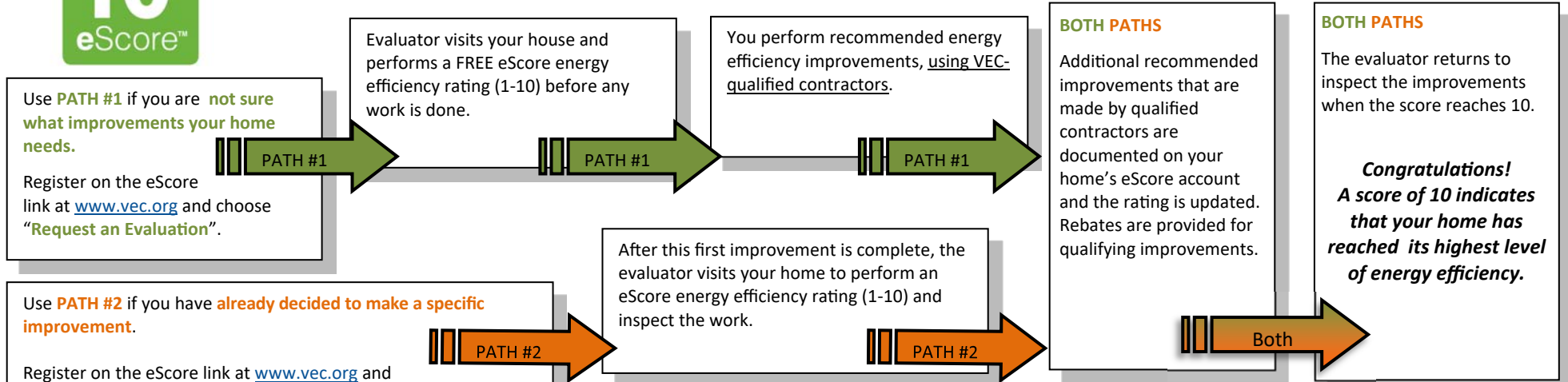




# Choose A Path Toward Total Energy Efficiency For Your Home



## Choose a FREE Evaluation (Path #1) OR FREE Inspection (Path #2)

**Path #1 – Free eScore Evaluation**

A trained energy evaluator will perform a walk-through audit and provide you with an eScore (energy efficiency rating from 1 - 10) for your home. You will receive a customized report of suggested energy efficiency measures, a list of approved contractors, and a list of incentives available.

**Path #2 – Free Inspection of Installed Improvements**

Inspections occur after the first measure is installed in your house. The energy evaluator will inspect the improvements to ensure you are on the right path toward energy efficiency and perform an evaluation that will suggest other measures that could make your home more energy efficient.

## eScore of 10? FREE Inspection!

A final inspection will be scheduled once your house reaches an eScore of 10.

## Heat Pump Financing Available

<b>Heat Pump Loans</b>	Manageable simple-interest and payments, 10-year term	\$12,500 maximum
<small>Rebates are not available for financed heat pumps</small>		

## Cash Rebates for Non-Financed Improvements

<b>Attic Insulation</b>	½ of the amount spent, up to <b>\$250/home</b>	One incentive/home
<b>Air Sealing</b>	½ of the amount spent, up to <b>\$200/home</b>	One incentive/home
<b>Duct System Improvements</b>	½ of the amount spent, up to <b>\$200/system</b>	One incentive/system
<b>Non-Financed Heat Pump – Ducted, Non-Ducted, or Dual Fuel</b>	½ of the amount spent, up to <b>\$250 rebate/system</b>	No limit/home
<b>Heat Pump Water Heater</b>	½ of the amount spent, up to <b>\$200/unit</b>	No limit/home
<b>Geothermal Heat Pump</b>	½ of the amount spent, up to <b>\$500/unit</b>	No limit/home
<b>Heat Pump and/or Air Conditioning Tune-up</b>	<b>\$15 rebate</b>	One incentive/system/year
<b>Central Air Conditioning Replacement</b>	<b>\$150 /unit</b>	No Limit/Home

## Primary Heat Source From Non-Electric to Electric—Non-Financed

<b>Conventional Electric Water Heater</b>	\$500/system	No Limit
<b>Mini-Split</b>	\$400/system	No Limit
<b>Dual Fuel Heat Pump</b>	\$500/system	No Limit
<b>Air Source Heat Pump</b>	\$1,000/system	No Limit



All improvements made and equipment installed must meet current ENERGY STAR® standards, eScore program requirements, and be installed/performed by VEC- and TVA-approved QCN contractors. Program requirements and details are subject to change. Call VEC (423-334-7053) for the most up-to-date information.



## Frequently Asked Questions

### Why does my electric provider offer a program that helps me reduce the amount of energy that I use?

The Tennessee Valley Authority (TVA) and Volunteer Energy Cooperative (VEC) are partnering to deliver this program because each kilowatt hour saved represents less energy that has to be generated. This helps to stabilize rates for VEC member-owners and for distributors of TVA power.

### What is an eScore?

eScore is an evaluation system that calculates the energy efficiency of existing homes and produces a rating for each home between 1 and 10. (The average initial eScore rating for existing homes is 4.7) The rating is based on existing HVAC systems, insulation, ductwork, and other items. A homeowner can improve their eScore by upgrading items, with an ultimate goal of achieving an eScore of 10.

### Who performs the recommended work?

In order to qualify for incentives and rebates, the improvements must be performed by a VEC and TVA-qualified contractor. A list of these contractors is available from the evaluator, VEC, or on the eScore web site ([www.vec.org](http://www.vec.org)).

### Is there a charge for an eScore?

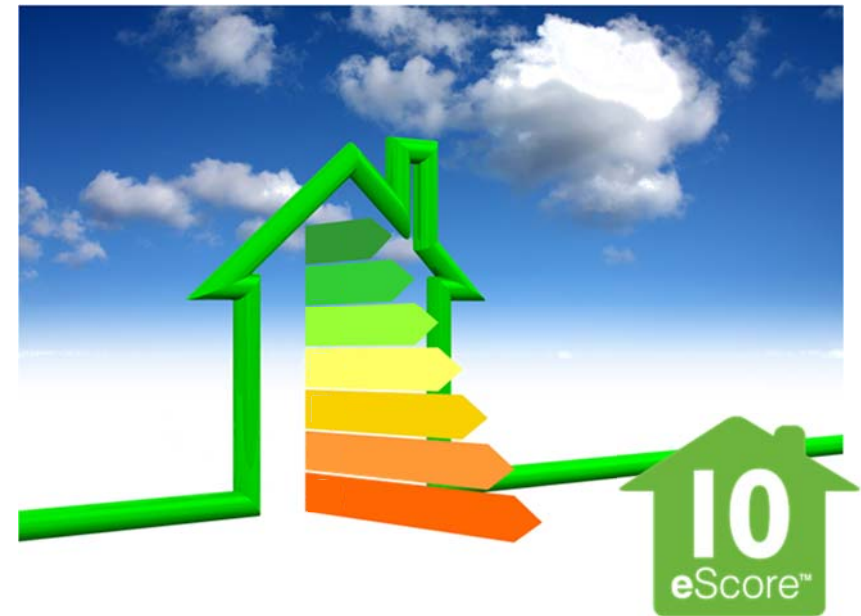
VEC does not charge for the eScore evaluation or an inspection within program guidelines.

### How are the improvements documented?

Your home's eScore information is stored on your eScore online account, which you can view or update anytime. As energy efficiency improvements are made, information is entered in this account and your eScore is updated. This account also contains your home's initial eScore report, additional information to help you make informed decisions concerning energy efficiency, and a customer feedback loop to help us improve the program.

### To schedule your eScore or find out more information...

call 423-334-7053 or visit [www.vec.org](http://www.vec.org)



# Has Your House Been Scored?

Get a FREE eScore and  
begin the journey to a more  
energy efficient home

