



What's Your eScore?

Begin the journey to a more energy efficient home

FREE Evaluation OR FREE Inspection

Step 1 – Free eScore Evaluation
 A trained energy evaluator will perform a walk-through audit and provide you with an eScore (energy efficiency rating from 1 - 10) for your home. Instant saving measures will be distributed at the time of the home evaluation visit. In addition a customized report of suggested energy efficiency measures and a list of approved contractors will be available online.

Step 2 – Free Inspection of Installed Improvements
 Inspections occur after the first measure is installed in your house. The energy evaluator will inspect the improvements to ensure you are on the right path toward energy efficiency and perform an evaluation that will suggest other measures that could make your home more energy efficient.

Request up to three inspections as you make improvements.

A final inspection will be scheduled once your house reaches an eScore of 10.

Smart Energy Technology Rebates Available Primary Heat Source From Non-Electric to Electric

Conventional Electric Water Heater	\$500/system*	No Limit
Mini-Split	\$400/system*	No Limit
Dual Fuel Heat Pump	\$500/system*	No Limit
Air Source Heat Pump	\$1,000/system*	No Limit



Rebates are not available for VEC/TVA financed heat pumps
www.vec.org www.2escore.com



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Frequently Asked Questions

What is eScore?

eScore is an evaluation system that calculates the energy efficiency of existing homes and produces a rating for each home between 1 and 10. (The average initial eScore rating for existing homes is 6.0) The rating is based on existing HVAC systems, insulation, ductwork, and other items. A homeowner can improve their eScore by upgrading items, with an ultimate goal of achieving an eScore of 10.

Why does Volunteer Energy Cooperative (VEC) offer a program that helps me reduce the amount of energy that I use?

VEC cares that our consumer members have the peace-of-mind that their upgrades were installed correctly and in a quality manner per guidelines. In addition, the free evaluation includes prioritized recommendations for improvement from a TVA-certified energy advisor to help the homeowner make smart energy decisions.

Who performs the recommended work?

The improvements must be performed by a TVA-qualified contractor. A list of these contractors is available from the evaluator, our VEC website www.vec.org, or on the eScore website www.2escore.com.

Is there a charge for an eScore?

VEC does not charge for the eScore evaluation or an inspection within program guidelines.

How are the improvements documented?

Your home's eScore information is stored on your eScore online account, which you can view or update anytime. As energy efficiency improvements are made, information is entered in this account by the TVA qualified contractor, and your eScore is updated. This account also contains your home's initial eScore report, additional information to help you make informed decisions concerning energy efficiency, and a customer feedback loop to help us improve the program.

How do I Register for eScore?

You can register online or over the phone. Visit www.vec.org under Energy Efficiency or go to the eScore website www.2escore.com or call 423-334-7053 to get started.



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